The HP Smart Device Services customer (channel partner) acknowledges and shall ensure that the Customer is aware of, and consents to, the following data collection parameters:

In order to provide the features of HP Jet Advantage Management, HP will gather printer, software registration, and user registration data:
- Information about printers, such as model number, serial number including additional unique device identifiers, network connection information, administration information, firmware version, control panel language, date installed, number of pages printed, media used, ink or toner metrics and identifiers, and printer configuration
- Information about solutions that are installed on printers, such as solution name and version
- Information about printer events, such as errors and warnings
- Information used to register and support the software installation, such as support contact information, and internet connection information
- Information used to register and authenticate users, such as user contact information

No printed content is collected. Any personal data gathered is governed by the HP Privacy Statement. In addition, as a worldwide solution some unique device identifiers are transferred between our European and Asian platforms to our centralized United States platform to ensure reliability and performance of our overall products and services.